



Retractable Hose Reel

Instruction Manual



After Sales Support

Call 0871 911 7031

Email Customerservice@gardengearonline.co.uk

www.gardengearonline.co.uk

Product Code: G2752 20M

Thank you for purchasing this product, which has been made to demanding high quality standards and is guaranteed for domestic use against manufacturing faults for a period of 12 months from date of purchase

For correct usage, read these instructions carefully and keep in a safe place for future reference

Installation Instructions

BOX CONTENTS

1 x Spring-loaded Retractable Hose reel w/ 2m Leader Hose attached

1x Premium Garden Gear Starter Kit, includes:

- 1x Hose Connector
- 1x Hose Connector With Valve
- 1x Nozzle
- 1x Tap Connector

1x Screw Kit, includes

- 3x Screws
- 3x Masonry Plugs

1x User Manual

****WARNING****

DO NOT ALLOW THE HOSE TO RETRACT AT HIGH SPEED UNASSISTED!!! THIS MAY DAMAGE THE HOSE REEL AND SPRAY GUN.

Always walk the hose back to the hose reel at a steady pace.

DO NOT OPEN THE HOSE REEL CASING.

The internal spring mechanism is held under tension and is dangerous if released. If leaking or retraction problems occur, please contact Customer Care team for advice and assistance

USING THE HOSE REEL

HOW TO LOCK THE HOSE OFF

To lock the hose off at the desired length, simply release tension and it will lock.

To extend the hose further, simply start pulling and release tension again at the new length.

RETRACTING THE HOSE

To unlock the hose, give the hose a small tug to start retraction. If you pull the hose too far, it will lock again rather than start to retract.

To shorten the hose, start retraction then once at the desired point, stop and walk back out a little to lock it at the new length.

Do not let the hose retract unassisted as you may damage the hose reel unit and spray gun. When walked back at a steady pace, the hose self-layering mechanism neatly layers the hose into the reel, ensuring it remains kink and tangle free.

FULL EXTENSION

At full extension, the hose may need a stronger than usual tug to commence retraction.

RECOMMENDED USAGE

Before retracting the hose, turn off the tap and squeeze the trigger to release extra pressure.

Always retract hose after use.

CARE & MAINTENANCE

CLEANING THE HOSE

Keep the hose clean by wiping with a damp cloth. Stand at the reel with a damp cloth over the hose and retract the hose through the cloth. This will prevent dirt and sand from being pulled into the reel, potentially damaging the locking and retraction mechanisms.

AVOID CONTACT WITH CHEMICALS

Do NOT use any chemicals or substances with this hose such as acetone, white spirits, lactic acid, etc. to clean the unit. Use of these chemicals will void the warranty.

DO NOT SUBMERGE

Do not submerge the hose reel into water to clean it. Simply wipe the case with a damp cloth.

PROLONGING THE LIFE OF YOUR HOSE REEL

When not in use for long periods of time, we recommend storing the hose reel indoors. The hose reel casing has been UV stabilised and should last a long time. However, if your hose reel will be exposed to extreme temperatures on a regular basis, you may wish to use a cover (sold separately) to prolong its life.

INSTALLATION

CHOOSING A LOCATION

The house reel must be mounted on to a strong surface, due to the weight of the reel when full of water and the pulling action during use. Brick or timber post surfaces are suitable.

Where possible, we recommend mounting the base of the bracket 1m above ground level and up to 1.5m away from the tap. Leader Hose Extension pieces can be purchased if the hose reel is situated further from the tap.

INSTALLING THE BRACKET

Brick Installation

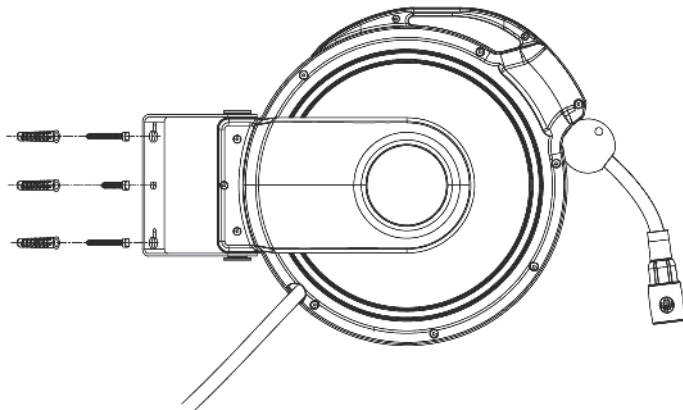
Tools: Electric drill (hammer or rotary), 12mm masonry drill bit, hammer, socket set (10mm socket)

1. Use the drawing to mark the 3 holes position.
2. Drill the hole with 12mm drill bit, 50mm deep. (Tip: depth is important, use sticky tape around the drill bit to mark 50mm depth)
3. Hammer plug into the holes.
4. Screw and use socket set to tighten.

Timber Installation

Tools: electric drill, 5mm drill bit, socket set (10mm socket)

1. Use the drawing to mark the 3 hole positions.
2. Drill 3 holes with 5mm drill bit, 60mm deep.
3. Screw and use socket set to tighten.



INSTALLATION (Continued)

SETTING UP THE HOSE REEL

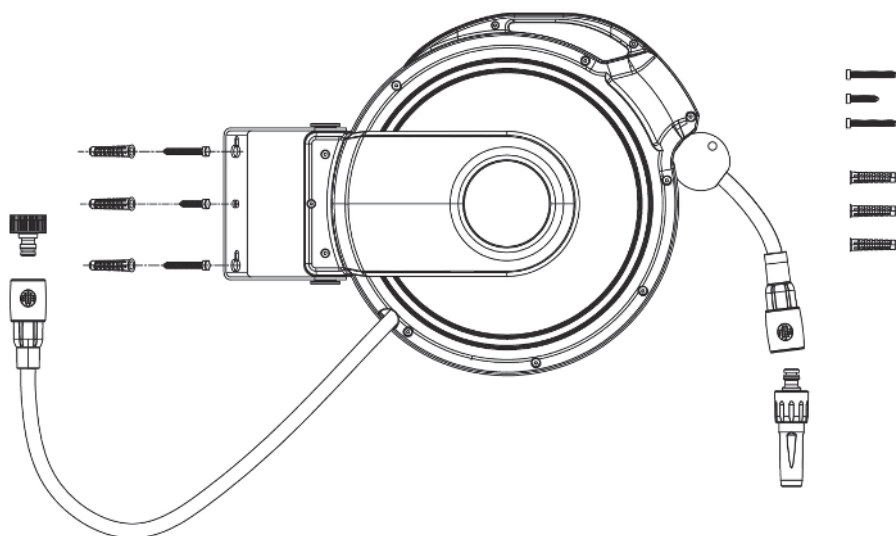
Once the screws installed lift the reel and place in the screws.

Attach the Tap Connector to the tap (if appears to be too small, unscrew the reducer in the top in order to attach the main body to the tap).

To connect the hose to the tap, line up the white lugs and use a point and twist action to connect.

Now attach to the hose end, with a point and twist.

Your hose reel is now set up and ready for use.



SPECIFICATIONS

Model	Hose Length	Weight (Without water)	Hose Material	Max Working Pressure	Hose Inner Diameter
G2752	20m Internal Hose + 2m Leader Hose	8.0kg	PVC	150psi	½" (12mm)

TROUBLESHOOTING GUIDE

HOSE WILL NOT RETRACT THE ENTIRE LENGTH

1. Turn off tap and pull the hose out completely.
2. Squeeze the spray gun trigger to release excess pressure.
3. Twist to unlock and disconnect the spray gun from the hose.
4. Slowly retract the hose back into the reel
5. Check for physical damage (reel making clunking noise, visible cracks in side cover disc, hose reel box smashed, etc.)

HOSE CAN NEITHER BE RETRACTED NOR EXTENDED

1. Hose will need to be pulled until fully extended. This may require a lot of pulling force.
2. Check to see if the hose has come off its drum, if so please contact Customer Care.

LEAKING NEAR THE LEADER HOSE ENTRY POINT

1. Use a flat screwdriver to remove the side cover located on the same side as the leader hose.
2. If leaking is occurring where the hose connects to the reel, try tightening with a 7mm spanner. Tighten ¼ turn at a time.
3. Also check the elbow join for breaks or cracks.

RUSTY BROWN MUCK IN CASING SCREW HOLES

HOSE IS TOO DIFFICULT TO PULL OUT

1. Is the hose reel mounted high enough? Should be parallel to user. If too low, the hose may rub on the aperture making it harder to pull out.

BRACKET IS COMING OFF THE WALL

1. Check bracket has been installed the right way up. Refer Diagram A.
2. All holes must be secured to the wall.
3. Send a photo of the problem to Customer Care for assistance.

HOSE IS KINKING

1. Extend the hose and turn tap on full to remove any kinks. The hose should not retain a memory and kinks should fill out.
2. Ensure the hose reel is mounted high enough, if too low the hose can rub on the aperture and cause kinks.
3. Always walk the hose out as needed, do not stand at the hose reel and pull the hose out, allowing it to pool at your feet because a kink can occur when you then walk it out.
4. Ensure the hose reel is mounted on a wall so it can swivel freely 180°.

WATER PRESSURE GREATLY REDUCED

This product is not suitable for use with very low water pressure

1. Check pressure when spray nozzle is detached.
2. Fully extend hose, inspect for kinks, turn tap on full to remove possible pinch points.
3. Reverse water flow through reel by attaching the spray end of the hose to the tap to try and dislodge any blockage.

Cautions

- The Auto Wind Hose Reel is designed for home watering applications using cold water only. It is not intended for commercial applications.
- Before use, ensure the reel is securely attached to the wall and free of obstructions.
- Do not place undue force on the reel casing. Doing so may damage the casing or the bracket.
- Children should not be allowed to operate or play with the Auto Wind Hose Reel. Ensure children are clear of the hose and hose reel when unwinding.
- Always walk the hose back to the reel when rewinding.
- Regularly inspect the bracket and mounting pin for signs of wear.
- Always turn the water off at the tap when the Auto Wind Hose Reel is not in use.

GUARANTEE

IMPORTANT

Please do not return this product without first calling the Customer Service number below:

0871 911 7031

Thank you for purchasing this product, which has been made to demanding high quality standards and is guaranteed for domestic use against manufacturing faults for a period of 12 months from the date of purchase.

Register your product for an extended 2-year warranty by visiting our website www.gardengearonline.co.uk. The product must be registered, along with your contact information, within 30 days of purchase. For full terms and conditions please visit our website.

This guarantee does not affect your statutory rights. If your product fails due to a defect in material or workmanship during this period, please return it to the place of purchase. Normal wear and tear is not covered under the guarantee.

Any guarantee is invalid if the product has been misused or subject to neglect or an attempted repair other than by our own service centre.

Due to continuous product improvement, we reserve the right to change the product specification without prior notice.

After Sales Customer Service:

Customer Service Department, Branded Garden Products, Premier House,
Hortonwood 7, Telford, TF1 7GP


Telephone: 0871 911 7031

E-mail: Customerservice@gardengearonline.co.uk

Please retain for future reference.

Colours and contents may vary.

Calls cost 13p per minute, plus your phone company's access charge.

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Notes

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